

PLYMOUTH CITY COUNCIL

Subject:	Street Services Key Performance Indicators - Including an Update on Pledges 90, 93 and 94 and Tree Maintenance (Including an Update on Pledge 98)
Committee:	Performance, Finance and Customer Focus Overview and Scrutiny Committee
Date:	10 October 2018
Cabinet Member:	Councillor Dann (Cabinet Member for Environment and Street Scene)
CMT Member:	Anthony Payne (Strategic Director for Place)
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Ref:	Street Services Performance Briefing
Key Decision:	No
Part:	I

Purpose of the report:

The Performance, Finance and Customer Focus Overview and Scrutiny Committee have requested an update on waste and disposal. The information in this briefing relates to:

1. Street Services key performance indicator information
 2. Corporate performance indicator information
 3. Update on current position with Pledges 90, 93, 94 and 98
 4. Update on Plan for Trees including Pledge 98
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The Corporate Plan:

This report provides key performance information which supports the delivery of the Corporate Plan. Specifically this is relation to delivering the 'Growing City' priority and particularly in relation to 'A Clean and Tidy City' and 'A green and sustainable city that cares about the environment'.

Street services, in particular and for the purpose of this report, Street Scene and Waste Services contributes to the council's values through:

Being **Democratic**: Plymouth is a place where people can inform our service about the improvements and changes that need to be made in their area, the services they receive and facilities they use that are important to them.

Being **Responsible**: The service continually seeks to meet our customers' expectations and when we do not, we take responsibility for our actions, ensure any impact is minimised and work with other services and our contractors to do the same.

Being **Fair**: The service operates in an open and transparent way and champion's fairness to ensure everyone receives the level of service they need.

Being **Co-operative**: We work together with other service, contractors and the community to help the city become a cleaner, greener and more vibrant place to live.

**Implications for Medium Term Financial Plan and Resource Implications:
Including finance, human, IT and land:**

N/A

Other Implications: e.g. Child Poverty, Community Safety, Health and Safety and Risk Management:

N/A

Equality and Diversity

Has an Equality Impact Assessment been undertaken? No

This report presents performance information only.

Recommendations and Reasons for recommended action:

The Committee is asked to note the report.

Alternative options considered and rejected:

N/A

Published work / information:

N/A

Background papers:

N/A

Title	Part I	Part II	Exemption Paragraph Number							
			1	2	3	4	5	6	7	

Sign off: N/A

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Originating SMT Member Lou Hayward (Strategic Director for Street Services)													
Has the Cabinet Member(s) agreed the contents of the report? Yes													